



# FOREVER | REDWOOD

*From the Forest, For the Forest since 1995*

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866.332.2403 (TOLL FREE); 7am – 7pm Pacific Time, Monday-Saturday

## **DEL NORTE OUTDOOR KITCHEN PAVILION**



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## I. DESCRIPTION

Cooking and entertaining outdoors are one of life's true pleasures. The Del Norte Outdoor Kitchen Pavilion is the perfect way to do it right on your own property. We will build your Del Norte any size and yes - you can customize it. Each Del Norte is overbuilt to withstand any climate for decades. Let us show you how easy it is to make your outdoor pavilion dream come true! Sizes up to 60' x 20'. Free nationwide shipping. Warranties of up to 20 years.

Need help to choose the correct pergola or pavilion? Click [here](#) to download our checklist: From Design to Done.

### Shade Structure Checklist – From Design to Done

- **Any Size:** Each pavilion is built to your needs completely. Choose a standard size or custom size as needed. In the photos above, see examples of outdoor pavilions from 8' to 60' built and installed all over the country.
- **Will Last Decades:** We insist on thick timber construction, extensive notching, and other overbuilding details so you don't have to worry about harsh weather conditions like high winds, snow and humidity. We offer warranties up to 30 years
- **Easy Design and Sizing:** We email a detailed set of drawings within 5 business days. This way, you don't have to figure out all the details before ordering. Our drawing process is the ideal tool for you to see what works and what needs adjusting. We encourage you to take your time with the drawings, going back and forth until you are satisfied that every detail is just right. Every aspect can be adjusted including the roof pitch, post spacing and height, along with additional custom details as you see fit.
- **You Install or We Install?** Each kit is fully composed and erected in the shop for easy re-assembly. No drilling, sanding or cutting necessary. Simply bolt the pieces back together. Most jobs go back up in 1 to 2 days with two people. If you prefer us to install, let us know and we will send our team anywhere in the U.S.
- **Financing Help:** We design and build quickly, however we recommend that you begin your order 2-3 months in advance. This window will allow you the time to design and review all the details. We provide a 1/3rd deposit option with 3 monthly payments so that you can take advantage of our extensive design process with a minimal cost upfront.
- **Outdoor Kitchen or Living Space?** [Wood pavilion kits](#) are ideal for outdoor kitchens and living spaces and can be designed around existing or planned kitchens.
- **Add Roofing of your Choice:** Kits ship with everything you need except the final roofing. An asphalt shingle roof or a metal roof is recommended to maximize weather resistance and longevity. Tile roofs can be accommodated, but require beefing up the structure further to handle the significant extra weight.
- **Questions?** - [Download](#) the eBook "Everything you Wanted to Know about Pavilions" for answers to frequently asked questions or please contact our [Pavilion Advisor](#).

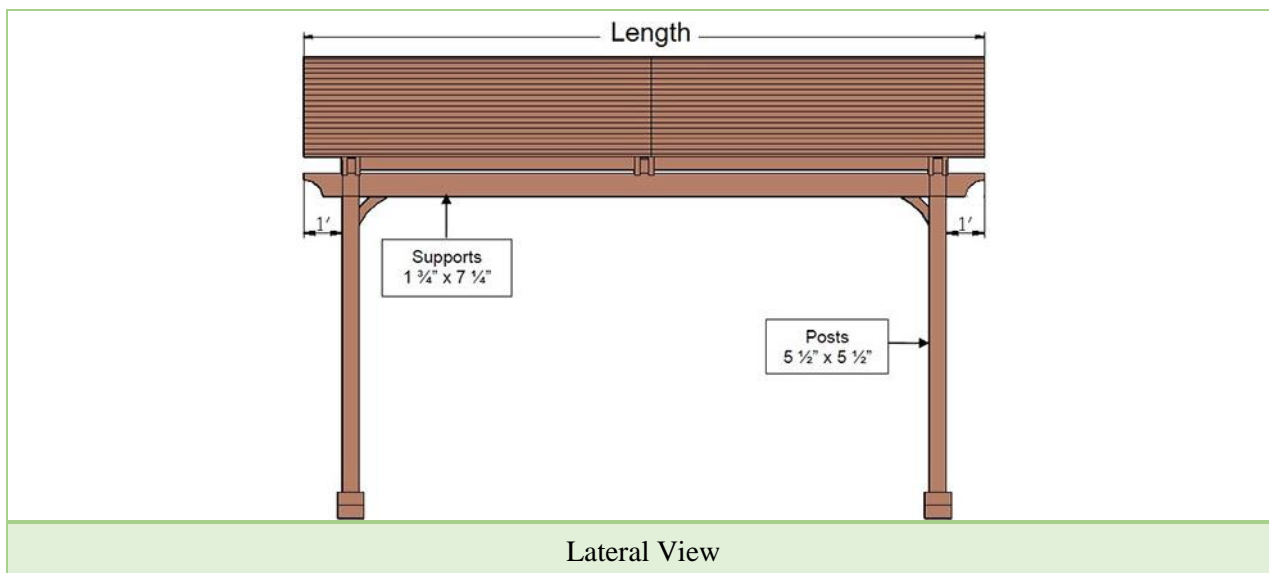
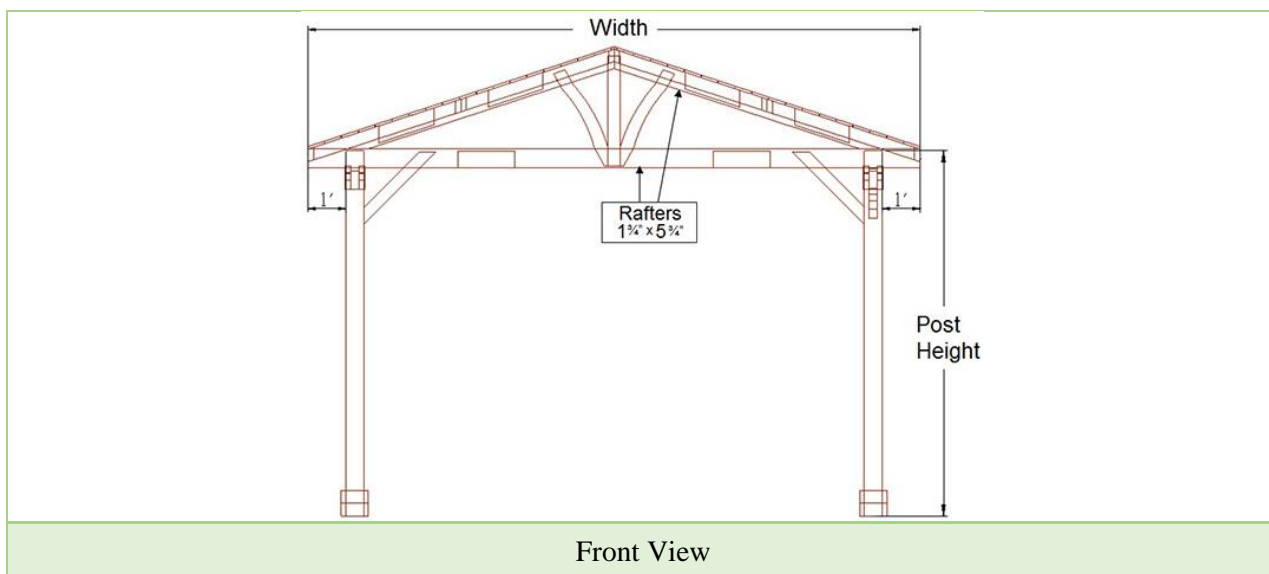
Even after years of open-air cooking, we guarantee that our Forever Redwood Pavilion Kit for Kitchens will stay intact, with almost no maintenance required. We even offer warranties of 10, 15, 20, and even 30 years depending on the wood you choose for your Pavilion Kit. Contact us to find out how to get started, and how we can help, from design, to putting it together at your house!

## II. SPECIFICATIONS

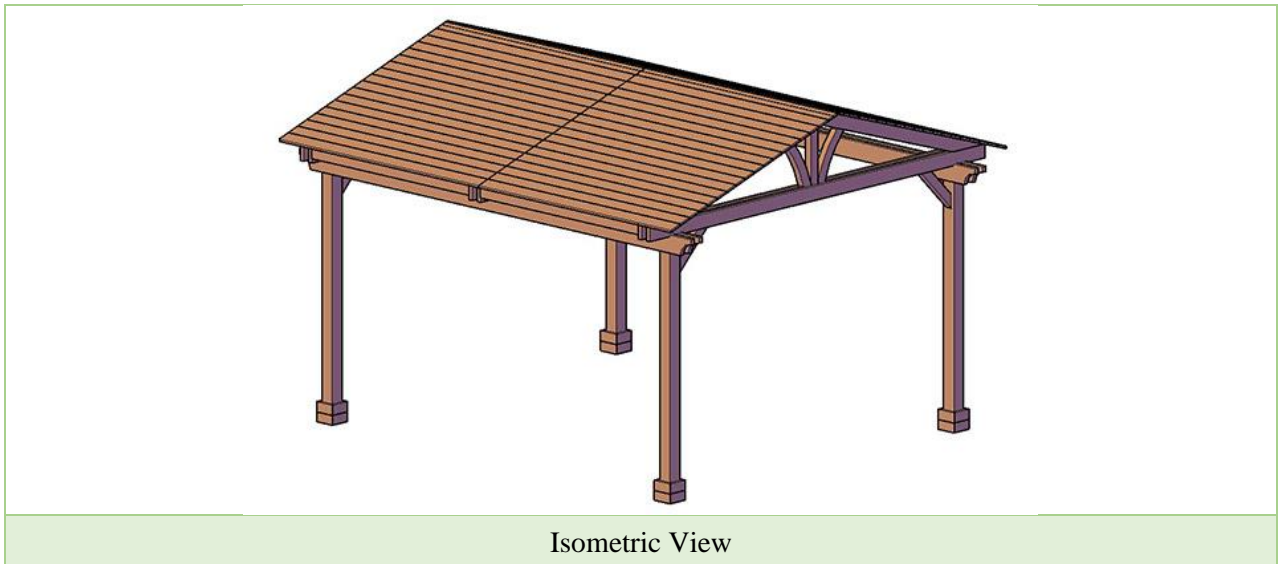
### A. Dimensions & Drawings (Provided prior to construction)

#### Del Norte Outdoor Kitchen Pavilion Dimensions Example

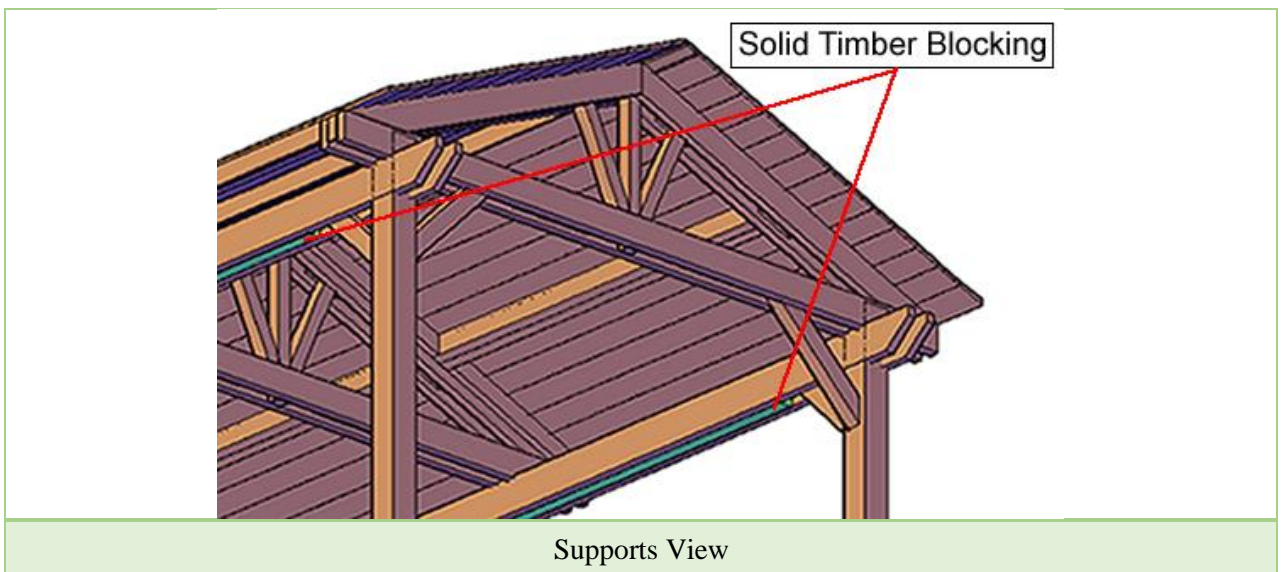
The Del Norte Outdoor Kitchen Pavilions are available in lengths from 10' to 40' and widths from 8' to 24'. The length and width are the overall roof measurements. The standard roof overhang is 12".







For additional long-term structural strength, we add solid timber blocking in-between the dual support timbers as shown in the drawing below. With this blocking, the dual supports are in effect converted into one solid 5 3/4-inch x 61/2 inch or 7 1/4-inch x 6 1/2-inch timber as shown below:



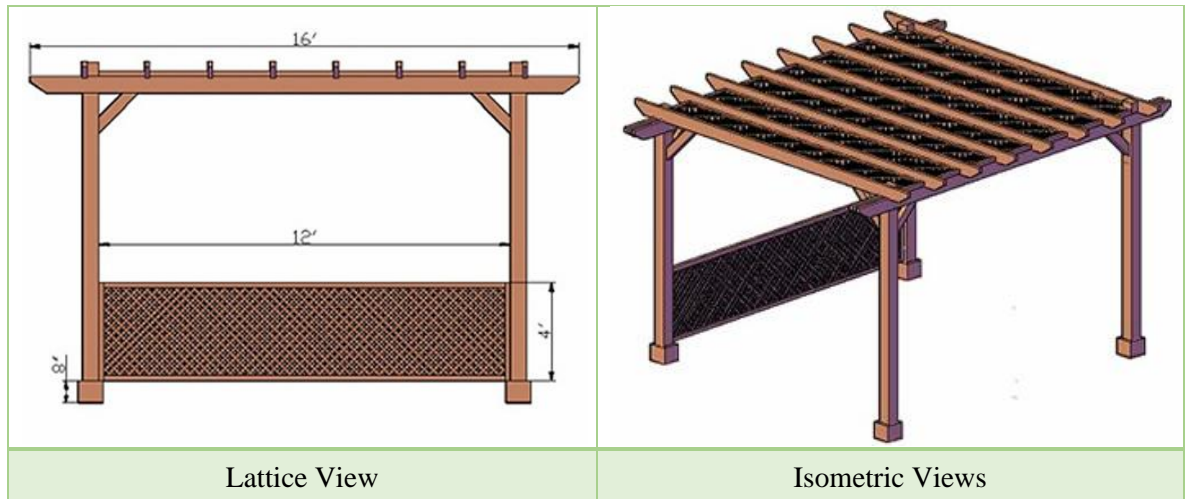
## B. Privacy Panels Styles

If you need additional shading or privacy for the sides of your Pergola or Pavilion, we have several options you can choose from. And, if you do not see an option you are interested in, let us know during the drawing process of your order and we can help design a custom privacy option of your own creation.

Some of our more popular privacy options can be applied to one side or several. They can be half walled or full wall for maximum privacy. You can add the half wall options anywhere you like: top, bottom or halfway. Yes, you are in charge of the final design details 100%:

1. You can add Lattice Privacy Panels to your Pergola or Pavilion:

The lattice is normally made with 1 ¾" W slats with 1 ¾" W openings that are diagonal. We offer you several options with the Lattice Privacy Panels:



- Lattice Privacy Panels can be up to 48" H each. If you prefer a shorter height, just let us know in the comment box at checkout. If you want to have privacy panels from the roof to the ground on one or more sides, you'll need 2 panels to cover the approximate 8' height.
- Lattice Privacy Panel(s) can be made long enough to fit between the posts of a 20' roof side (after taking into account the 1' overhang beyond the posts and the width of the posts, this leaves up to a 17' 1" distance you can cover with any of our Privacy Panel options). You have the option of adding as many panels as you like. We always prepare drawings prior to building any Pergola. So, you'll have time to review your initial selection and

make any changes to be certain the Privacy Panels are located where you'd like and that they are the correct height and height off the ground, etc.

- When ordering Lattice Privacy Panels, please let us know in the Comments Box at checkout the height off the ground you'd like the bottom of your panel(s) to be we'll drill installation holes in the posts to achieve the height you specify. If no height is specified, we'll ship your posts without holes so you can determine the best height during installation.

## 2. You can add Shutter Panels to your Pergola or Pavilion:

We can build your Privacy Panels as shutters. The shutters sections open in and the bottom half of the wall is usually a solid wood panels as shown. Shutters are fixed and do not open and close. Shutter panels are normally made full length from 6 inches above the ground to the height of the first timber in the roof or 8' total height. The shutter privacy option is also available in a half height panel and in a full height panel that is all shutters. If you require a different option/combo or total height, let us know.

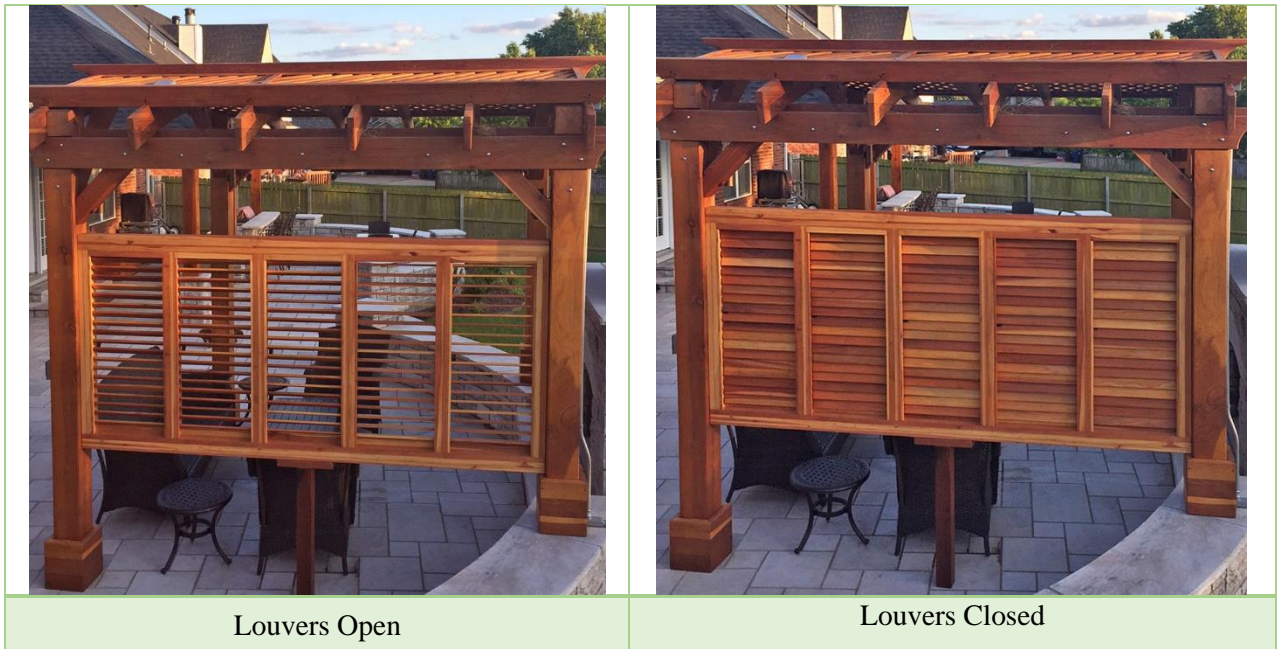


Shutters Panels

## 3. You can add Louvered Panels for you Pergola or Pavilion:

We can build your privacy panels as louvers. You can have louvers installed for your Pergola for maximum flexibility in terms of light allowed in and privacy. Louver panels are made up to 8' tall and the louvers normally begin 6" off the ground. We offer the panels with louvers only or with louvers the top half and a solid wall below. You can also just order a half height louver panel (48" H) only. If you require louvers of a special size or shape, please let us know. If you would like to combine louvers and shutters or any other custom request, you can add these custom details during the drawing process of your shade structure order.





### C. Pavilion Height (Post size)

The standard pavilion height is usually 9ft. and 90% of our installations are this height. Attached to ground level a 9ft post will create an 8' 4" ceiling height under the rafters. We also offer post lengths of 8.5 ft., 9.5ft and 10 ft. Note for any of these your ceiling height will be 8 inches less than the post size selected.

For this size or any custom length, just note the size you want in the Comments/Special Request section. We'll contact you if it changes the pricing of your pavilion.

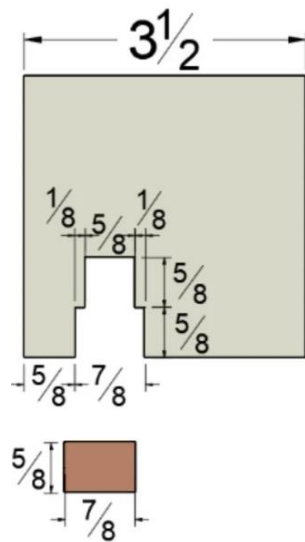
### D. Electrical Wiring Trim Kit

If you plan to run wiring to add lights or a fan or two to your Structure, we can add a cutout to your timbers and add a trim piece that will hide the electrical wiring beneath it (see drawings). The trim is centered on the interior side of the Post and or is added to Roof Supports. It is attached with finish nails for a smooth finish.

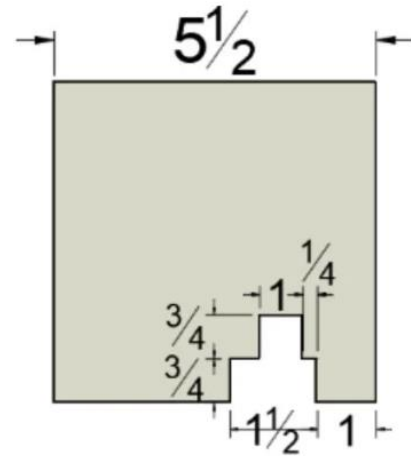
If you only want to add it to just one or two posts, please let us know in the Comment box which posts you'd like them on. They will be included in your Structure drawings that will be emailed to you within 5 business days of receiving your product order. At that point, you can make any adjustments in case the trim was place on the wrong post or posts.



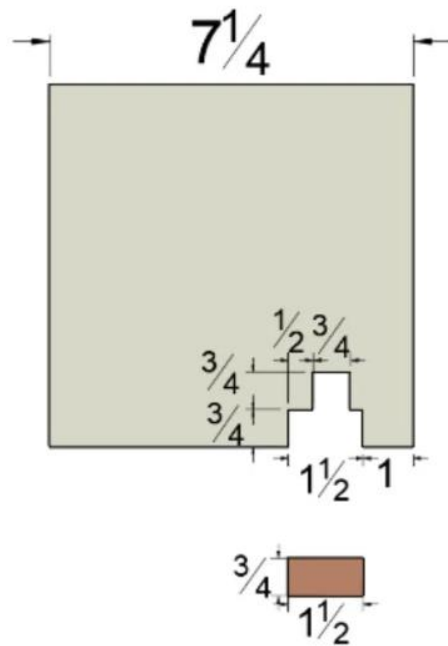
## Standard Cut Measurements



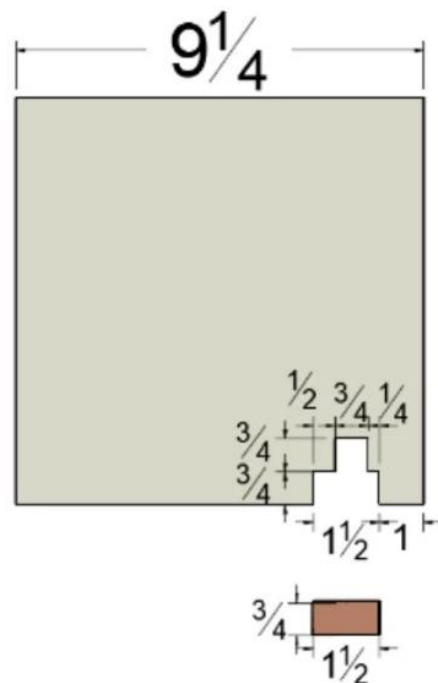
Electrical Wiring Trim Kit cut for 4" x 4" Post Thickness



Electrical Wiring Trim Kit cut for 6" x 6" Post Thickness

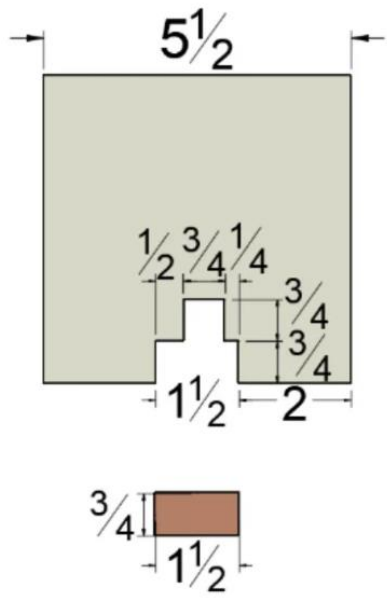
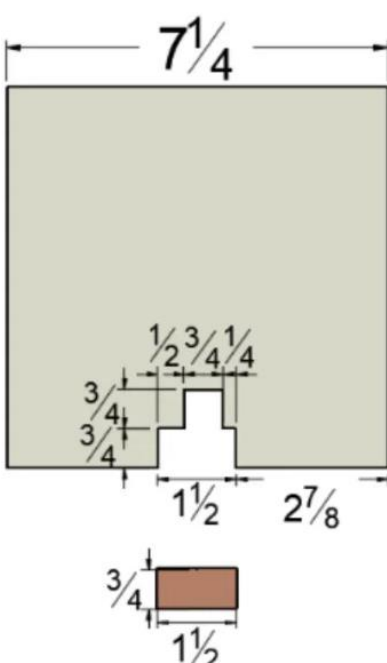
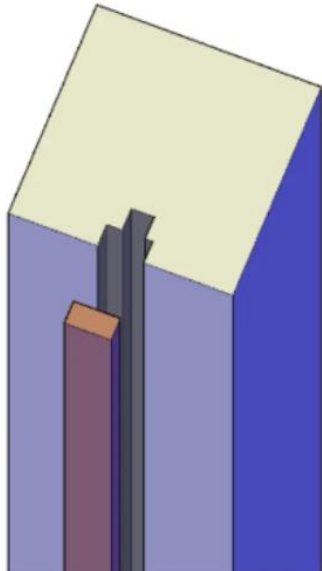


Electrical Wiring Trim Kit cut for 8" x 8" Post Thickness



Electrical Wiring Trim Kit cut for 10" x 10" Post Thickness

## Center Cut Measurements

|   |  |   |
|---|--|---|
|  |  |  |
| <p>Electrical Wiring Trim Kit cut for 6" x 6" Post Thickness</p>                  | <p>Electrical Wiring Trim Kit cut for 8" x 8" Post Thickness</p>                   | <p>Fucntioning</p>  |

## E. Pavilion Post Anchoring

*All posts should be attached to the ground. Below are the most common scenarios.*

To anchor your posts for decades to come, we recommend stainless steel anchors and bolts. Our anchor kits, whether for concrete or wood decks, come with everything you need to attach your structure securely.

### 1. Option 1: Standard Anchor Kit






The stainless steel anchors sit on the surface and attach using either 4 expansion anchor bolts (for concrete) or 4 lag bolts (if attaching to a wood deck). The posts sit in the anchor's saddle and are attached to the anchors with lag bolts provided. A wood trim box is included to hide the hardware from view (see anchor kit installation images below).

For paver, stone or flagstone patios we don't recommend attaching directly to these surfaces because you may have cracking or movement long term. Instead, we recommend installing footings (concrete foundations for the posts) to make sure you have zero issues long term.

For most applications, we recommend digging holes 30" deep (in snow areas adjust depth to go below the frost line by 6"), place cardboard Sono tubing in the hole up to ground level

(see anchorage table 1 to know the diameter). Then pour concrete flush to ground level (or level with the walking surface area of your paver or flagstone patio). Allow up to 3 days for the concrete to cure before attaching metal anchors at the top of the concrete pour (see below). You can use fast drying concrete if you don't want to wait.

If you do not want the posts to wick up moisture, pour the concrete half an inch above ground level. The trim boxes will still drop to the floor and hide this detail.

|  |   |  |   |   |
|--|---|--|---|---|
|         |    |                            |  |  |
| <b>STEP 1:</b><br>Place the anchor where it will be installed; mark the ground as shown. | <b>STEP 2:</b><br>Drill for holes as shown 1/2" wide hole 4" deep and hit down the anchor bolts (1/2" x 4") with a hammer. Then take off the nut before you place the metal anchor ( <b>note: for wood deck use lag bolt</b> ). | <b>STEP 3:</b><br>Place and attach metal anchor to concrete with anchor bolt (1/2" x 4") and place the post. | <b>STEP 4:</b><br>Attach post to metal anchors with lag bolts (5/16" x 3").         | <b>STEP 5:</b><br>Place the wood boots over the anchors, fixed it with the screws.  |

The photos above show the 5 simple steps to follow once your surface below the Structure is in place. Choose the anchor kit for the appropriate surface:

- **Stone, Brick or Concrete - Anchor Bolts (1/2")** for attaching to stone, brick, or concrete.
- **Wood (e.g., Wood Deck) - Lag Bolts (3/8")** for attaching to a wood deck.

Read more about anchoring your Structure in our [FAQ, including the best grade of wood to choose for your climate](#).

#### More technical details:

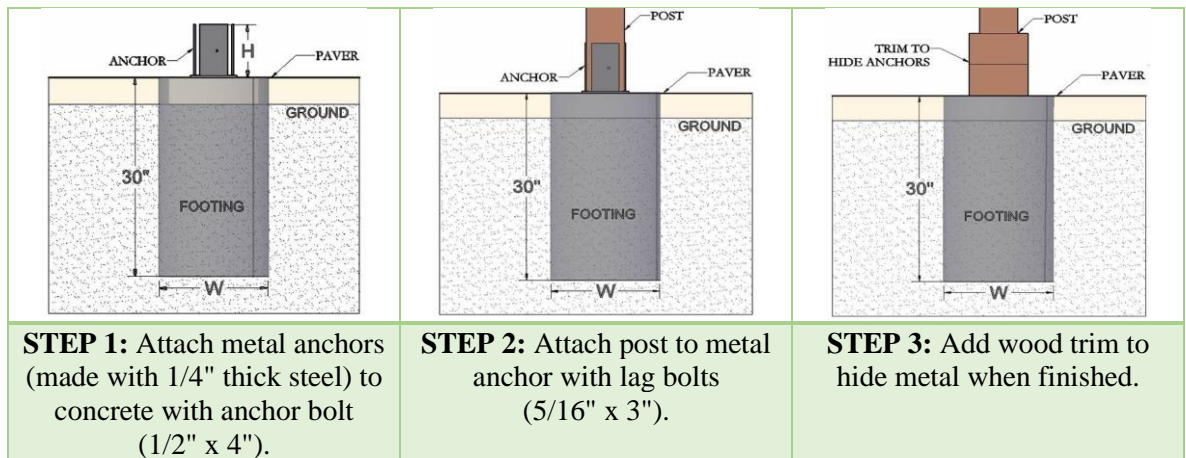
**Ideally Confirm your Structure Drawings prior to laying foundations** – especially for paver or flagstone patios.



By confirming your Structure drawings first you may realize that you overlooked something or you may want to make a change that will affect the length or width. For example, for a standard 10' x 12' Arched Pergola Kit, the posts are recessed back 12 inches from the edge of the roof. This places your posts at 8' x 10' to the outside 4 corners of the posts and at 7' 6 1/2" x 9' 6 1/2" on center. If you are certain this is what you want, you can do the footings before ordering your Structure and before you receive your drawings for your order (all Structure orders receive drawings within 5 business days for your review to give you the time and tool to make adjustments before building). Often, when customers see their drawings, they decide to change some detail like adding more space between the posts or going taller.

If you are in the process of laying a foundation for a Structure that will require footings (recommended for flagstone or paver patios), it is best to have the design finalized so that you or your contractor can place the footings in the exact location. Once footings are installed you will not be able to move the post positions causing yourself an unnecessary headache.

**Paver or Flagstone Patio Installation details** - If you are placing your Structure on a paver patio, pour the concrete to be level with the finished pavers. This way, after adding the trim, the bottom of the trim will rest atop the pavers seamlessly. Since the paver patio is usually a few inches above grade, you may have to pour a bit higher than on undeveloped ground to get the post height to line up exactly with the paver height. The design engineer that will be assigned to your project will detail the footings work needed as part of your design work. Below is a typical set up:



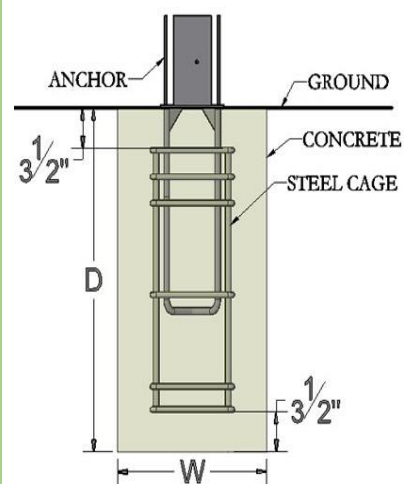
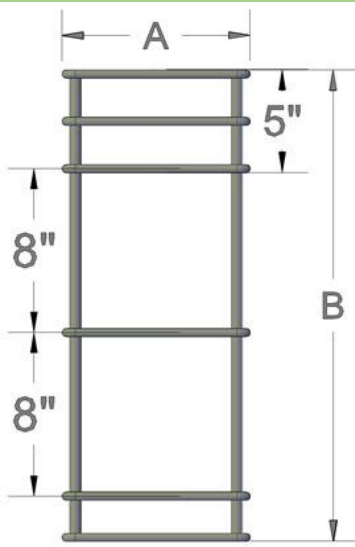
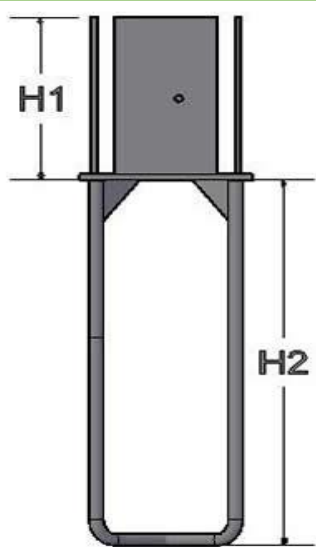
| POST              | ANCHOR BASES     | FOOTING |     |      |
|-------------------|------------------|---------|-----|------|
| Sizes             | Base Steel Gauge | H       | W   | Deep |
| 3-3/4" x 3-3/4"   | 1/8"             | 6"      | 14" | 30"  |
| 5-1/2" x 5-1/2"   | 1/8"             | 8"      | 16" | 30"  |
| 7-1/4" x 7-1/4"   | 1/8"             | 8"      | 18" | 30"  |
| 9-1/4" x 9-1/4"   | 1/8"             | 10"     | 20" | 30"  |
| 11-1/4" x 11-1/4" | 1/8"             | 10"     | 24" | 30"  |

If you decide to order the Anchoring Kit you'll have all the hardware you need and will not need anything from the hardware store if you are attaching to an existing deck. If building on undeveloped ground, just add the concrete and a bit of rebar as described above. Choose the anchor kit for the appropriate surface either wood decking or stone, brick or concrete surfaces.

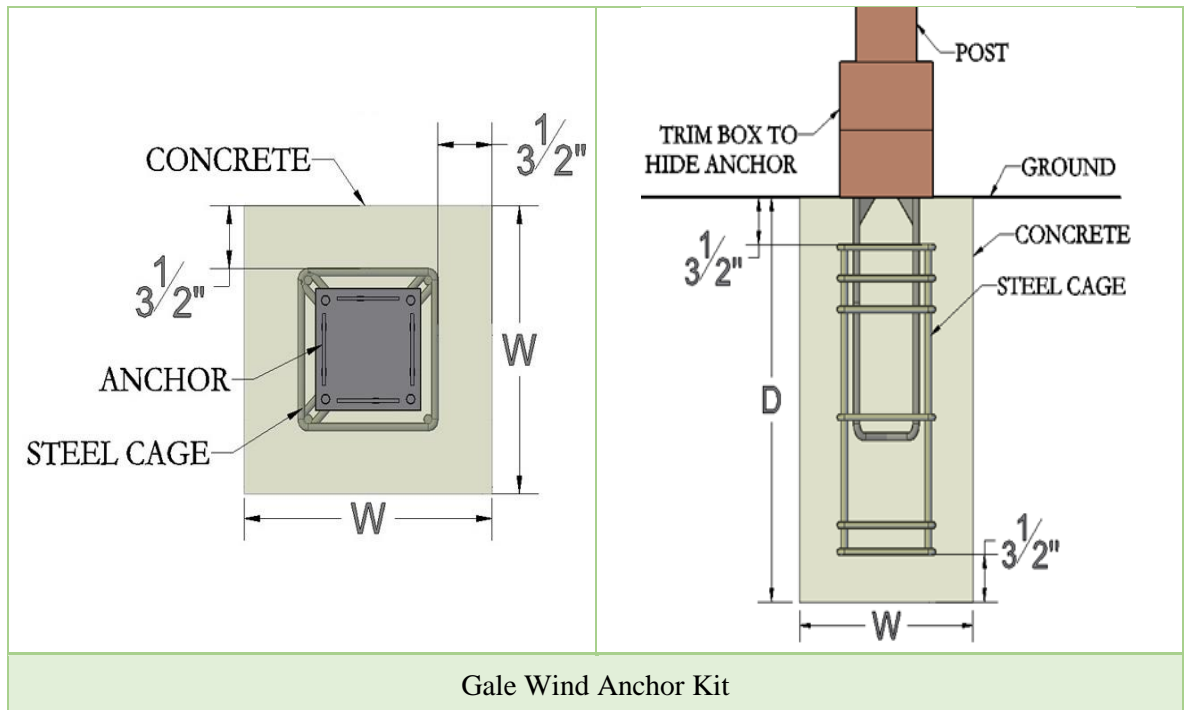
## 2. Option 2: High-Wind Anchor Kit



Gale Wind Anchor Kit



Gale Wind Anchor Kit



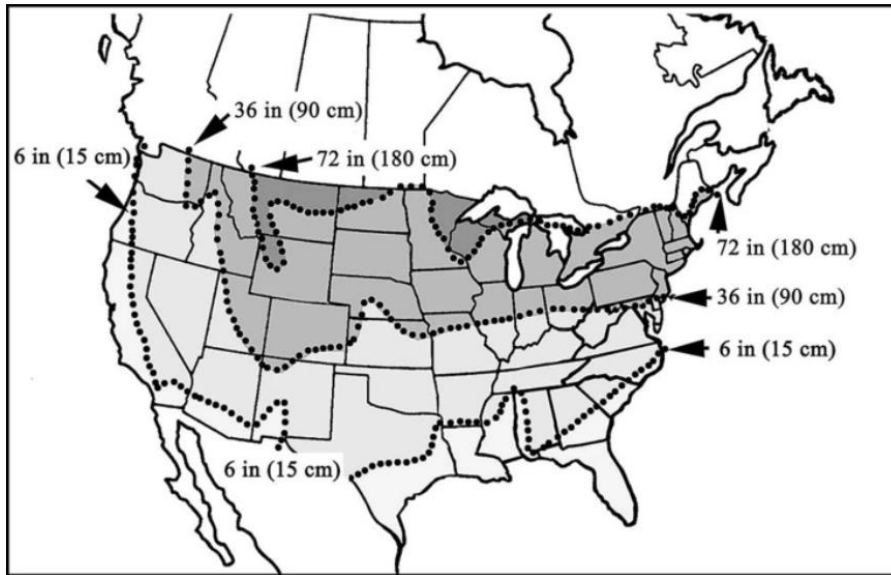
| POSTS             | ANCHOR BASES |                         |                     | STEEL CAGE |     |     | FOOTING |     |
|-------------------|--------------|-------------------------|---------------------|------------|-----|-----|---------|-----|
| Sizes             | PTR Gauge    | Anchor Steel Base (PTR) | Steel Base Diameter | H          | A   | B   | W       | D   |
| 3-3/4" x 3-3/4"   | 1/8"         | 6"                      | 3/8"                | 12"        | 7"  | 23" | 14"     | 30" |
| 5-1/2" x 5-1/2"   | 1/8"         | 8"                      | 3/8"                | 18"        | 9"  | 29" | 16"     | 36" |
| 7-1/4" x 7-1/4"   | 1/8"         | 8"                      | 3/8"                | 18"        | 11" | 29" | 18"     | 36" |
| 9-1/4" x 9-1/4"   | 1/8"         | 10"                     | 1/2"                | 20"        | 13" | 35" | 20"     | 42" |
| 11-1/4" x 11-1/4" | 1/8"         | 10"                     | 1/2"                | 24"        | 17" | 35" | 24"     | 42" |

**Note:** At least 3-1/2" clearance between edge of footing and anchor is recommended.

The High Wind anchor is rated to withstand winds of up to 150 mph. They are made from 100% Stainless steel. See chart above for typical recommended footing depth, but the final footing design will be part of your final approved working drawings that you will receive as part of the ordering process. They are normally installed at a 30 to 42 inch with a significant portion of the anchor in concrete underground as shown in the drawings above. For best results, we recommend doing the concrete work at least 3 days ahead of the Structure install so the concrete will cure prior to attaching the Structure to it. You then place the wood posts in the cradle and bolt the wood to the anchor. We supply wood trim pieces to hide the hardware so the bottom of the posts look like they have a wooden boot around them when installation is complete.



**Note:** If your Structure is placed in a snow area, the concrete must be 6 inches below the frost line.

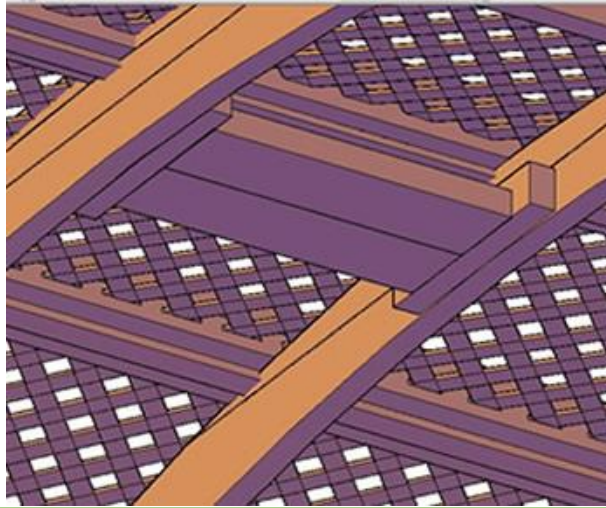


This map is from the National Snow and Ice Data center and shows the frost line map across the United States. Note how it moves down from 72-inches depth to a 6 inch depth.

## F. Post Decorative Trim



## G. Accessory Bases & Shelving



Ceiling Fan Base Drawing



Ceiling Fan Base



Roof Fan



Pavilion with 2 Ceiling Fan Base

Attach the Ceiling Fan base between the rafters with 4 bolts (two per side). The paddle fan is usually placed in the center of the Pavilion's ceiling, but of course, you can place it almost anywhere you have sufficient head space.

Many customers have told us that by far the best manufacturer is a company out of Kentucky called the **Big Ass Fan** Company. Funny name, great fans. They move a lot of air, are quiet and are probably the best in the business.



## H. Curtain Rods

We can add our oversized Curtain Rods with strong steel hangars. The hardware to attach your curtain rods is included. The rods are made 2 3/4" in diameter so they can take plenty of abuse over the years.



Curtain Rods



Curtain Rods with Metal Hardware



## I. Privacy Panels Quantity

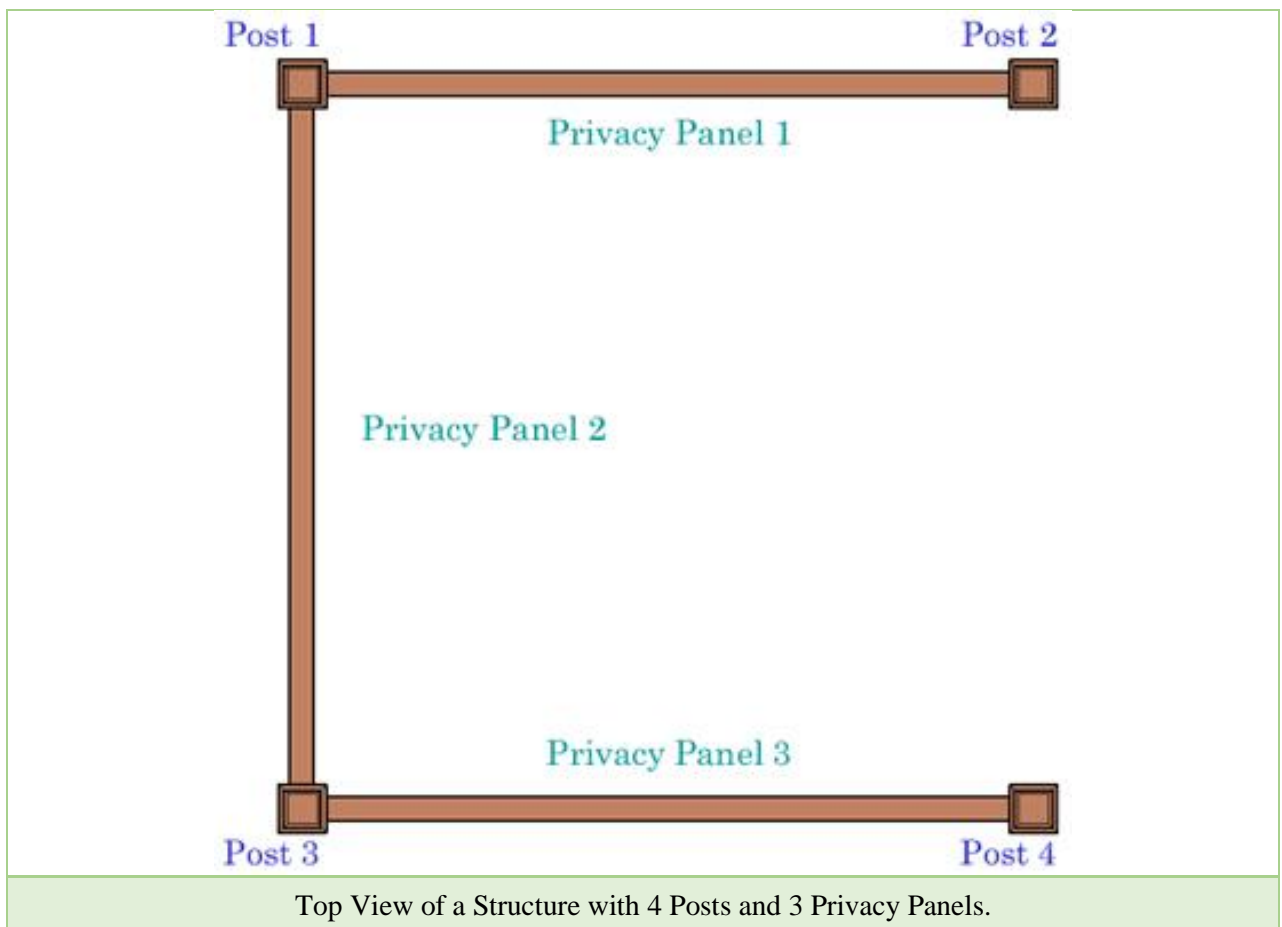
You can choose from 1 to 5 panels depending on the size of your Pavilion.

Each individual privacy panel can be either up to 48" tall or full length depending on the selection you make from the drop down menu.

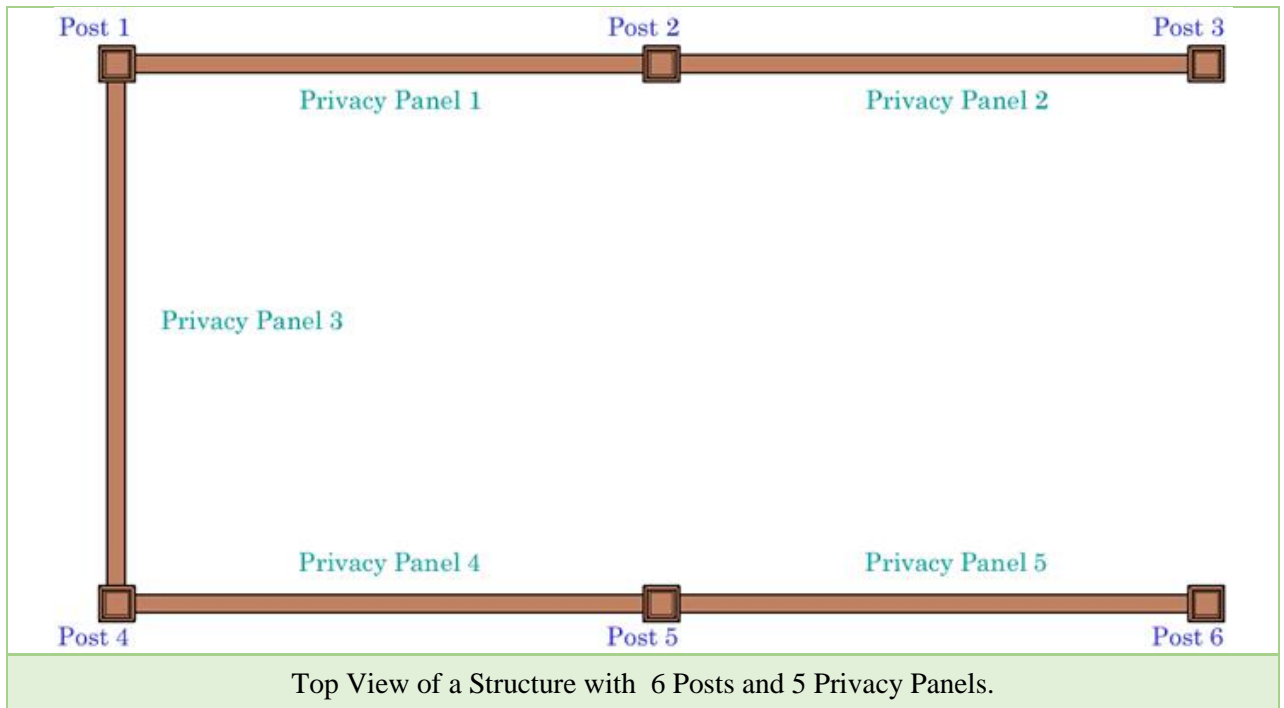
The privacy panels bolt to the sides of the posts and span the entire length between posts regardless of the size of your structure. Order the amount of panels you need to bolt between posts.

If you choose a structure that exceeds 20' on any side, you will need a total of 3 posts for that side and 2 privacy panels for that side.

For sizes between 8ft to 20ft Support Length, you can choose up to 3 of privacy panels options to install between posts.



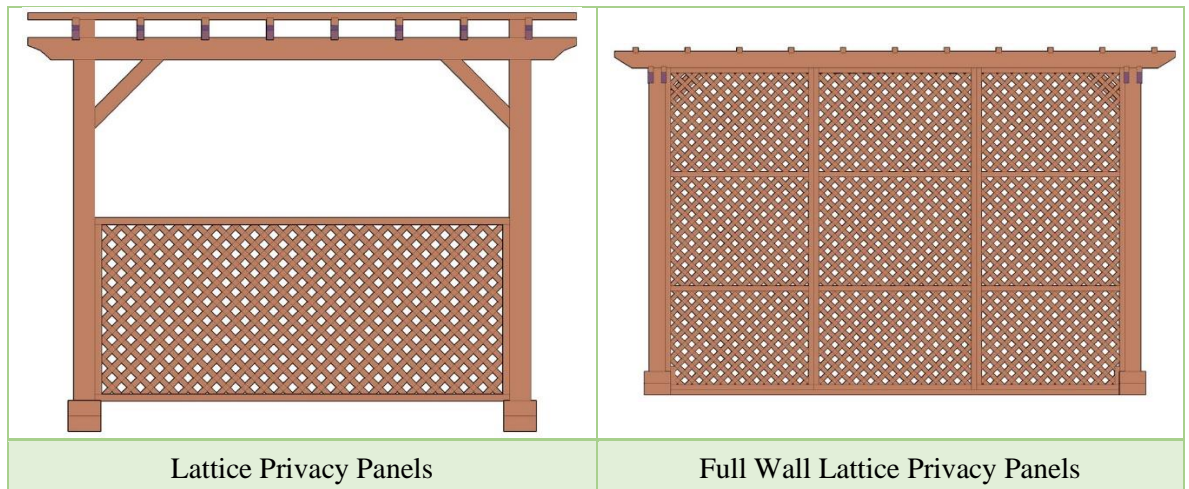
For sizes between 20ft to 40ft Support Length you can choose up to 5 of privacy panels options to install between posts.



You can configure it how you wish or you need. Keep in mind we will prepare detailed drawings of your order and you will have ample time to fine tune all details including the privacy panel placement and sizing.

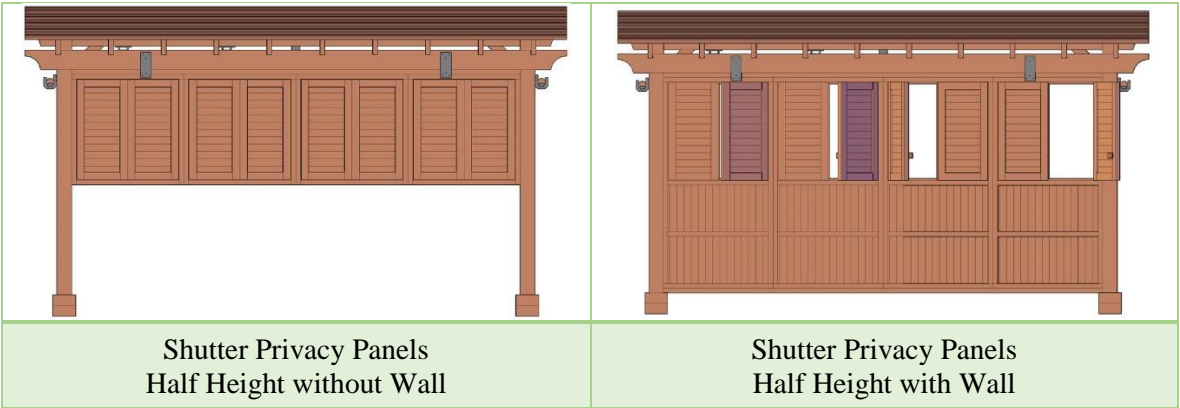
### 1. Lattice Privacy Panels

If you want a Lattice Privacy Panels for your structure, you can choose between one of 2 options below.



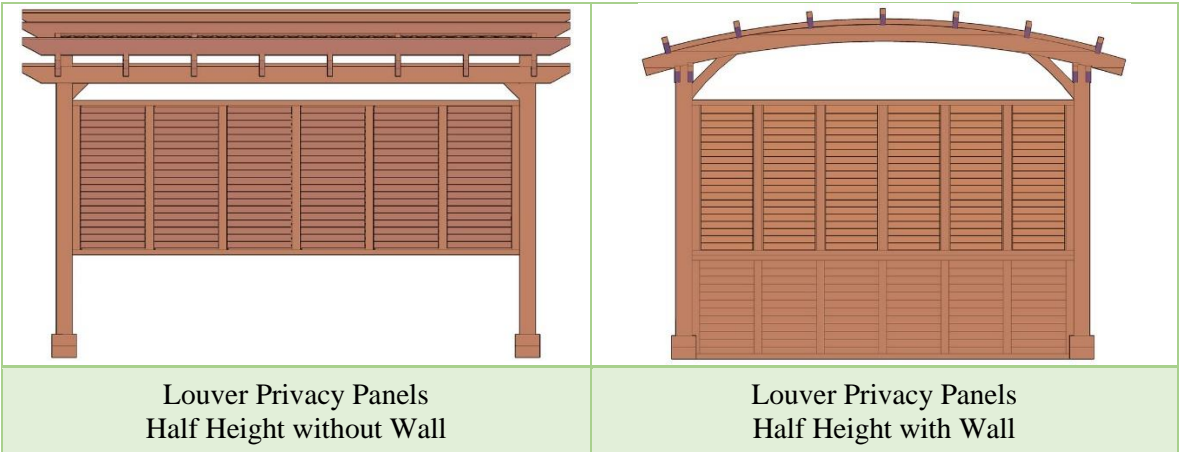
### 2. Shutter Privacy Panels

If you want a Shutter Privacy Panels for your structure, you can choice between 3 options, 2 of them can be reviewed with the drawings below.



3. Louver Privacy Panels

If you want a Louver Privacy Panels for your structure, you can choose between one of 3 options below.





## J. Finish Options

All our furniture ships finely sanded to 220 grit for a smooth to the touch finish.

The most popular finish is our Transparent Premium Sealant. This sealant leaves your furniture looking natural and helps keep the beautiful wood surface colors from fading for several years. We use Sickens brand finishes because they are the best finishes on the market. For more information about our finishes and how to keep your furniture looking great year after year, please go to: [Care & Finish.](#)

### Unfinished (fine sanding only):



If you are applying your own stain or want the surface color to fade to a "weathered look" in a few months. We do not recommend you leave your furniture unfinished outdoors for any extended period regardless of wood quality. Outdoor weather changes constantly and it is best to at least seal the wood to protect it from consistently absorbing and losing moisture.

### Transparent Premium Sealant - Recommended for Outdoors:

Forever Redwood offers 6 Wood Grade options. Below are images showing each grade finished with our recommended and most popular sealant option, Premium Sealant. You can see an example of

each wood grade in the photo below. From left to right is Mosaic Douglas-fir, Douglas-fir, Mosaic Redwood, California Redwood, Mature Redwood and Old-Growth Redwood:



Below are scanned images of each wood grade sealed with Transparent Premium Sealant. Unfinished boards are lighter in tone. Exact colors lightly vary since each individual tree's wood color is unique:

|  |  |   |
|--|--|---|
|            |                        |                                   |
| <b>Mosaic Douglas-Fir</b><br>All Reclaimed Wood.<br>Douglas- fir (10 yr. Warranty)           | <b>Douglas Fir</b><br>#1 Structural Select Grade<br>(or better). Mostly Open Grain.<br>(10 yr. Warranty) | <b>Mosaic Redwood</b><br>All reclaimed Wood<br>Combination of the 3<br>Redwood Grains<br>(12 yr. Warranty)            |
|           |                       |                                  |
| <b>California Redwood</b><br>Con-Common Grae (or better).<br>Open-Grain<br>(15 yr. Warranty) | <b>Mature Redwood</b><br>Select-Heart (or better).<br>Open-Grain. (20 yr. Warranty)                      | <b>Old Growth Redwood</b><br>All Reclaimed Wood.<br>Select-Heart Grade (or better).<br>Tight-Grain. (30 yr. Warranty) |

We also offer the Transparent Premium Sealant with the following stains. There is a small charge for adding these stains because it increases the total amount of coats to 4 with the sealant as the final coats:



Here is how the Coffee Stain looks like on Redwood



Here is how the Cherry Stain looks like on Redwood



Here is how the Black Premium Stain looks like on Redwood



Here is how the White Wash looks like on Redwood



## Tiger Stripe Effect

Douglas-Fir when stained dark creates a "tiger stripe" effect as shown in this photo. It is beautiful and most customers love it. If you are looking for a dark consistent stain and do not want to see a "tiger stripe effect", please go with any of the Redwood grades for a more consistent stain finish.



## Primers

- **Off-White Oil-Based Primer:** If you are painting a light color. We apply two coats so that it is ready for one final coat.
- **Gray Oil-Based Primer:** If you are painting a darker color. We apply two coats so that it is ready for the final coat.

## III. ASSEMBLY & CARE

Assembly Instructions for: [Del Norte Outdoor Kitchen Pavilion.](#)

Assembly Instructions for: [How to Anchor Your Pergola.](#)

### All You Need is a Few Tools and a Friend.

Assembly is best done by two people and usually takes about half a day to a day, depending on size. Pergolas need a ratchet wrench, a hammer and a ladder to put them together. In some cases, you might need a drill to attach the posts into concrete. As with all our products, we preassemble pergolas in our shop to ensure everything fits together. All hardware is included and all parts are clearly labeled before it is shipped. We also include detailed step-by-step instructions.



Take a look at our assembly instructions below for specific details. If you plan to pour concrete to hold the posts, the project will require an additional half day prior to assembly. Please do the concrete pour a few days prior to assembly to allow the concrete to cure.

### **Installation Help.**

Special talent is not required to re-assemble our pergolas. But, if you would like help, [just let us know](#). We have our own team for installations in California, Nevada and Southern Arizona and a network of local contractors we recommend for farther afield.

**Care:** Your Forever Redwood Furniture will last for decades in year-round weather without maintenance.

Depending on the wood grade you choose, even with harsh year-round outdoor conditions, you can expect your furniture to last from ten to forty years without maintenance of any kind.

Being outside year-round is rough on any woods finish. The surface absorbs UV rays, pollution, constant variations in moisture and temperature and it also oxidizes. This is why most wood just doesn't hold up and the surface color slowly changes towards a silver patina over the years. But, with Forever Redwood, you don't have to worry. The silver patina is surface deep only (less than 1/64") and is not indicative of decay. Your set will last decades and is not compromised in any way by the surface color change. For example, we keep our display items as is without refinishing to show off this natural aging (we like the patina!).

Although Forever Redwood is maintenance-free, we recommended you take a few minutes as needed to clean by either hosing down and/or brushing/dusting away accumulated debris (no soap or chemicals needed). If you'd like to keep your set looking its best for decades, please go to: [Care and Finish](#).

## **IV. MATERIALS**

The secret to outdoor longevity begins and ends with the wood. We use generous amounts of the most decay resistant wood available. We encourage our customers to compare photos of our items side by side with any competing product. Thickness counts. Furniture that is thin and light simply won't last in the year round weather.

To keep your furniture beautiful, we use only stainless steel hardware and the highest quality stains and sealants. We use only the Sickens brand of sealants.

Our primary customer has always been the homeowner that appreciates spending a bit more for quality that will last decades.

Our products are installed with organizations that appreciate longevity like the U.S. Forest Service, U.S. military installations, State and City parks, golf clubs and hotels.

We are favored by many landscape architects and contractors because they can count on exceptional quality and quick personal service to complete projects.

We build each item by hand. This insures your set is finely finished and carefully inspected. Old-fashioned hand building also allows us to adjust the size or design of any item to fit your needs.

Because we are a forestry company, we can offer 5 exceptional wood grades to choose from our carefully managed forests with warranties of up to 30 years against decay in any weather. [Click for more about our 5 wood grades.](#)

## V. WARRANTY

Wood decay is warrantied up to 30 years depending on the wood grade. No other outdoor furniture manufacturer has warranties like this. The key is the excellent quality of our wood and the extra-thick timber designs of all our pieces.

### Wood Grades and Decay Warranty:

- Mosaic Douglas-fir: 10 years
- Douglas-Fir: 10 years
- Mosaic Redwood: 12 years
- California Redwood: 15 years
- Mature Redwood: 20 years
- Old-Growth Redwood: 30 years

Forever Redwood stands behind its products. We are committed to quickly resolving any issues that might occur. For more information please see our [Warranty](#) page.

## VI. SHIPPING

### We offer 4 Shipping Options in the U.S.:

- Rush Shipping (ships in 3 weeks).
- Priority Shipping (ships in 6 weeks).
- Standard Shipping (ships in 9 weeks).
- Discounted Shipping (ships in 12 weeks).
- Free Shipping in the Continental U.S. (ships in 15 weeks).

### Notes for Orders requiring drawings or approvals:

All Shade Structure orders (Pergolas, Pavilions, Gazebos and Arbors) require drawings to make sure all details are agreed upon prior to building and to give our customers the ability to customize their structures to meet their needs. We also sometimes make custom changes to Swings, Planters, Benches, Tables and other standard production items per customer requests. If your order has a custom detail or is a shade structure, you will receive your first drawings via email within 5 business days of receiving your completed order with a deposit.

We will go back and forth with you as needed to fine tune the design to your liking prior to building it. Once you sign off on your drawings, your timeline for shipping will begin. Please keep this in mind. If you need a Rush Order and also drawings, it is best you call in your order so that we can organize ourselves to both complete your drawings on an expedited basis and meet your shipping deadline.

**Yes, you can have free shipping plus save 3% off your order!** We carefully hand build each Forever Redwood item. When you choose a longer ship out date, you give us more time to build. This lowers our cost and we pass the savings to you. If you choose the Wait & Save Shipping option and prefer, we ship out on a specific date (up to 6 months in advance), just enter the date in the Comment Box at Checkout. If no note is included, we'll ship in 3 months.

Orders ship from San Diego, CA. Add 3 to 6 business days transit time (depending on location).

We ship to any country. Canada orders ship in 6 weeks. To see Canadian shipping costs, just add item to cart.

For orders outside the U.S. or Canada, just enter your country in the shipping information section at checkout or in the shopping cart to see your freight cost. We ship outside the U.S. or Canada in 6 weeks. For all international shipments, the shipping companies handle any customs paperwork and then contact you to arrange delivery.

**Assembly Service Available Nationwide:** All orders over \$3,000. in size can choose to have Forever Redwood assemble for you. Just choose White Glove Service in the Shopping Cart or at Checkout. For more information on White Glove, please go to: [WHITE GLOVE COMPLETE ASSEMBLY SERVICE](#).



If your artistically inclined, the crating makes a great canvas to:  
**Lion of the Tribe of Juda by Patricia Vallejo**



Some of the ugly guys from our install crew that will scare your children  
when they come install your order!