



FOREVER REDWOOD

From the Forest, For the Forest since 1995

866.332.2403 (TOLL FREE); 7am – 7pm Pacific Time, Monday-Saturday

FURNITURE TOUCH UP KIT



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I. DESCRIPTION

Use the touch up kit to eliminate any mark in less than 5 minutes. We include a touch up kit for all orders regardless of size.

- **Kit:** Includes the sealant for your wood grade (Douglas-fir, Mosaic Eco-Wood, Redwood, Mature or Old-Growth), plus 2 sandpaper disks (one 100 grit and one 220 grit) and a sponge to rub in the sealant.
- **Instructions:** For detailed information on how to best refinish or touch up your furniture, please visit our [Care & Finish](#) link.
- **Order:** Order the correct sealant for your wood grade. If you do not remember, [contact us](#) and we will look up your order.
- **Caution:** Burn the rag after you use it to rub in the sealant. It becomes a fire danger if left used with the sealant on it and can self-combust. Best to burn it.

II. SPECIFICATIONS

The Kit include an exact sealant to each wood grade (Douglas-fir, Mosaic Eco-Wood, Redwood, Mature and Old-Growth), 2 sandpapers (1 of 100 grit paper and 1 of 200 grit paper) and some pieces of cloth to clean or spread the sealant.

For instructions about how you can use the Touch Up Kit and know about care and finish of wood furniture's you can visit the follow link: [Care & Finish](#).

III. ASSEMBLY & CARE

Assembly instructions are not necessary for this product.

IV. MATERIALS

The secret to outdoor longevity begins and ends with the wood. We use generous amounts of the most decay resistant wood available. We encourage our customers to compare photos of our items side by side with any competing product. Thickness counts. Furniture that is thin and light simply won't last in the year round weather.

To keep your furniture beautiful, we use only stainless steel hardware and the highest quality stains and sealants. We use only the Sickens brand of sealants.

Our primary customer has always been the homeowner that appreciates spending a bit more for quality that will last decades.

Our products are installed with organizations that appreciate longevity like the U.S. Forest Service, U.S. military installations, State and City parks, golf clubs and hotels.

We are favored by many landscape architects and contractors because they can count on exceptional quality and quick personal service to complete projects.

We build each item by hand. This insures your set is finely finished and carefully inspected. Old-fashioned hand building also allows us to adjust the size or design of any item to fit your needs.

Because we are a forestry company, we can offer 5 exceptional wood grades to choose from our carefully managed forests with warranties of up to 30 years against decay in any weather. [Click for more about our 5 wood grades.](#)

V. WARRANTY

Wood decay is warrantied up to 30 years depending on the wood grade. No other outdoor furniture manufacturer has warranties like this. The key is the excellent quality of our wood and the extra-thick timber designs of all our pieces.

Wood Grades and Decay Warranty:

- Douglas-fir: 10 years
- Mosaic Eco-Wood: 10 years
- Redwood: 15 years
- Mature Redwood: 20 years
- Old-Growth Redwood: 30 years

Forever Redwood stands behind its products. We are committed to quickly resolving any issues that might occur. For more information please see our [Warranty](#) page.

VI. SHIPPING

We offer 4 Shipping Options in the U.S.:

- Rush Shipping (ships in 3 weeks).
- Priority Shipping (ships in 6 weeks).
- Standard Shipping (ships in 10 weeks).
- Free Shipping in the Continental U.S. (ships in 14 weeks).

Notes for Orders requiring drawings or approvals:

All Shade Structure orders (Pergolas, Pavilions, Gazebos and Arbors) require drawings to make sure all details are agreed upon prior to building and to give our customers the ability to customize their structures to meet their needs. We also sometimes make custom changes to Swings, Planters, Benches, Tables and other standard production items per customer requests. If your order has a custom detail or is a shade structure, you will receive your first drawings via email within 5 business days of receiving your completed order with a deposit.

We will go back and forth with you as needed to fine tune the design to your liking prior to building it. Once you sign off on your drawings, your timeline for shipping will begin. Please keep this in mind. If you need a Rush Order and also drawings, it is best you call in your order so that we can organize ourselves to both complete your drawings on an expedited basis and meet your shipping deadline.

Yes, you can have free shipping plus save 3% off your order! We carefully hand build each Forever Redwood item. When you choose a longer ship out date, you give us more time to build. This lowers our cost and we pass the savings to you. If you choose the Wait & Save Shipping option and prefer we ship out on a specific date (up to 6 months in advance), just enter the date in the Comment Box at Checkout. If no note is included, we'll ship in 3 months.

Orders ship from San Diego, CA. Add 3 to 6 business days transit time (depending on location).

We ship to any country. Canada orders ship in 6 weeks. To see Canadian shipping costs, just add item to cart.

For orders outside the U.S. or Canada, just enter your country in the shipping information section at checkout or in the shopping cart to see your freight cost. We ship outside the U.S. or Canada in 6 weeks. For all international shipments, the shipping companies handle any customs paperwork and then contact you to arrange delivery.

Assembly Service Available Nationwide: All orders over \$3,000. in size can choose to have Forever Redwood assemble for you. Just choose White Glove Service in the Shopping Cart or at Checkout. For more information on White Glove, please go to: [WHITE GLOVE](#).



If your artistically inclined, the crating makes a great canvas to:
Lion of the Tribe of Juda by Patricia Vallejo



Some of the ugly guys from our install crew that will scare your children when they come install your order!